Sensaphone 2000 Software Update

A problem was discovered in the Sensaphone 2000 Software (v3.53 and earlier) which causes it to fail to display datalog records in the year 2018 and beyond. A new version of the software (v3.55) corrects this problem. Note that this software update only includes the main program, it is not a complete software installation, therefore you must first have the full version of the software installed prior to copying over the (v3.55) 's2000.exe' file.

Installation Instructions

To install version 3.55 of the software, open 'File Explorer' in windows, select 'Local Disk (C:)' on the left and search for 's2000.exe'. When the file appears right-click on it and select 'Open File Location', this will display the location of all of the Sensaphone 2000 Software files (note the folder location). Delete or rename the current 's2000.exe' file. Copy the new file, downloaded from Sensaphone.com, into the S2000 folder. Be sure to uncompress it (unzip it) so that the extension is 'exe' and not 'zip'.

If you have questions please feel free to contact our Technical Support Department toll-free at (877)373-2700 or by e-mail at support@sensaphone.com.